



**RCDSB**

Renfrew County  
District School Board

INSPIRE. EMPOWER. ACHIEVE.

# CHROMEBOOK DEPLOYMENT FAQ'S

## FOR STUDENTS IN GRADES 7 TO 12

(AS OF AUGUST 2023)

**1**

What kind of device will students receive?

Students will be issued a Lenovo Chromebook.



**2**

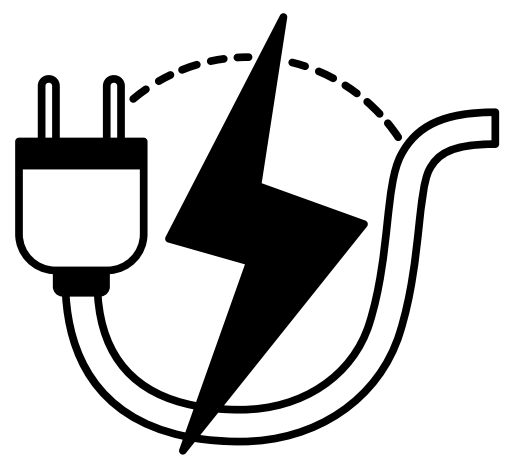
Do I need to take a Chromebook if my child has their own device?

Students may opt out of the RCDSB-issued Chromebook and bring their own device to school.

**3**

Will there be charging stations available for my kids at school?

Yes, however charging stations are limited. It is advised that students arrive at school with the Chromebook fully charged.



**4**

Do students/families need to pay for the device?

No, devices are the property of the RCDSB and are loaned to students to support learning activities, including weekends and summertime.

**5**

What happens if the device breaks?

All devices are cover-protected to mitigate the risk of damage. Repairs for normal wear and tear are the responsibility of the RCDSB. If the device has been intentionally damaged, repair or replacement costs may apply. Report damaged devices to your school.



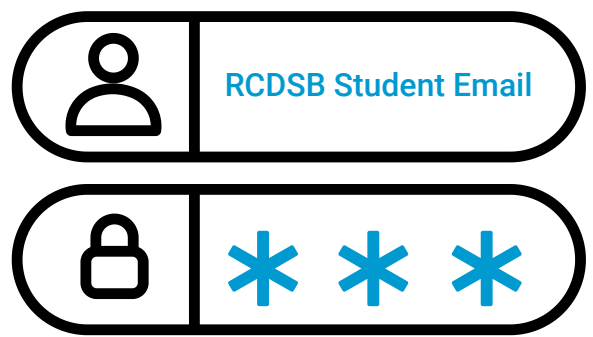


**6** My child is changing schools, will that impact the device they have?

If a student moves from one RCDSB school to another, they will take their device with them. However, when a student graduates from elementary school and moves to secondary school, beginning in September 2024 a new Chromebook will be issued for grades 9-12. If a student is leaving the RCDSB, they will be required to return the device.

**7** Can my child use their personal account to sign into the Chromebook at home?

Students must log into RCDSB-issued Chromebooks with an RCDSB account. Once logged in they can access apps or services using other credentials if required.

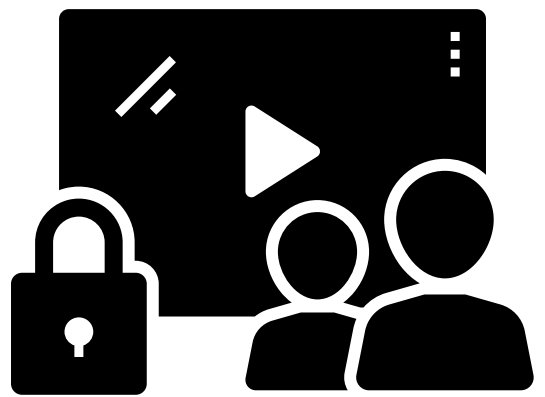


**8** Is internet access required to use a Chromebook?

A Chromebook can be used offline to work on tasks that are downloaded. To access new work or a website an internet connection is necessary.

**9** Will there be any control/access protection installed on the device?

No. Anyone accessing the internet through a RCDSB network will have their results filtered through a firewall. Internet filtering is part of the strategy to help keep our students safe online, but it is not effective alone. The [Appropriate Use of Technology procedure](#) provides guidance and support for areas that cannot be controlled through internet filtering.



**10** What about control settings when students are learning outside the RCDSB network?

Internet filtering is only in place on RCDSB networks, not on a home network. Responsibilities regarding digital citizenship are integrated in the curriculum to help guide student usage. As home networks are not filtered by the RCDSB, parents and guardians may wish to put website filtering tools in place at home if they deem it to be necessary. You can inquire with your Internet Service Provider regarding filtering options.



**11** Who should students contact for support?

Students should contact their teacher or school office for support.

